WINTER SERVICE CONSULTATION 2009/10

1. Summary

1.1 The Chairman of the JTB will facilitate a discussion of the winter service at this meeting using a range of questions and the responses will be recorded by the clerk to the board. All the comments will feed into the overall report that will be presented to the EH&W POSC on 25 July 2010.

2. RECOMMENDATION

2.1 Members of the JTB contribute toward the discussion on the winter service provided by Kent Highway Services last winter (December 2009 to February 2010)

2.2 The results of these comments are collated and submitted to KHS within a week of the meeting for inclusion in its report and recommendations to the EH&W POSC meeting in July 2010.

3. Background and Discussion

3.1 At the Environment Highways & Waste (EH&W) Policy Overview and Scrutiny Committee (POSC) on 23 March 2010, it was reported that a consultation process on the winter service for 2009/10 would be taking place commencing April 2010. An update was made to the POSC on 25 May 2010. The results of the consultation will be used to inform and improve the winter service policy and plan for 2010/11. The consultation involves the following:

- Chief Executives of district councils
- Structured interviews will be undertaken by IPSOS MORI with Chief Executives or their nominated representatives
- Elected members – telephone interviews by Community Liaison Team Leaders and Officers
- District Members – on line survey
- Parish councils – on line survey
- Joint Transportation Boards- Winter service will be an item on the agenda and JTB members will have the opportunity to discuss and make recommendations to the EH&W POSC

3.2 The independent polling organisation IPSOS MORI has been commissioned to conduct the in depth interviews with Chief Executives and assess the results of the on line surveys.
3.3 The Chairman of the JTB will facilitate a discussion of the winter service at this meeting using a range of questions and the responses will be recorded by the clerk to the board. All the comments will feed into the overall report that will be presented to the EH&W POSC on 25 July 2010.

3. Details of Exempt Information Category
   Not applicable

5. Appendices

   Appendix A - Winter Service Questions

BACKGROUND PAPERS: Winter Service Policy Statement for 2009/10

Contact Officers: Carol Valentine, Kent Highway Services Community Delivery Manager
Contact Number: Tel 08458 247800
Kent County Council